

Nutrition Connection Balance (NCB)

Valerie Sayre, RD, LDN, IMD
Registered and Licensed Dietitian
Medical Exercise Specialist
Reiki Master
Kent Sayre, CNC, NASM



303 Garrison Ave
Port St. Joe, FL 32456
850-227-7931
Fax: 850-227-7932

ncbteam@nutritionconnectionbalance.com
www.nutritionconnectionbalance.com

NCB Guidelines and Policies

Welcome to NCB!

There are NO refunds for any purchases from NCB (such as test kits or supplements).

If a credit is given for special medical circumstances, they are only valid for 6 months or less. Credits do NOT apply to any test kit purchases.

If you ordered a test kit, please read the following:

If you are new to NCB, our patient form must be filled out. Please fill out the form [HERE](#)

Lab test samples must be sent in within 1 week of receiving the kit, or by the clinic's "send samples no later than" date. NO EXCEPTIONS.

Lab results received after the clinic release date will not be evaluated.

**lab kits and lab prices are subject to change often

There are **NO** refunds or cancellations for any reason. If you are in a clinic, the test kit can only be used for that specific clinic.

Lab test kits can NOT be transferred to another person.

If there is an urgent clinical need for results and a clinic testing date is not close, please contact NCB by phone (850-227-7931) or e-mail ncbteam@nutritionconnectionbalance.com to see if an exception can be made. This completely depends on the clinician's schedule and availability.

We look forward to serving you!

Sincerely,
The NCB Team